



**New York Life Insurance Company**  
– A Mutual Company Founded in 1845 –  
51 Madison Avenue, New York, NY 10010

**GROUP INSURANCE CERTIFICATE RIDER**

to be attached to and made a part of the Certificate

<b>POLICYHOLDER</b>	TRUSTEES OF THE AMERICAN VETERINARY MEDICAL ASSOCIATION GROUP HEALTH AND LIFE INSURANCE TRUST
<b>POLICY NUMBER</b>	G-14885-0 (the "Policy")
<b>CONTRACT STATE</b>	ILLINOIS

**NEW YORK LIFE** agrees that the Certificate is changed, as of the later of January 1, 2004 or the INSURED MEMBER'S INSURANCE DATE, as follows:

Based upon the applicable residence of the INSURED MEMBER, the attached State Regulations page(s) is added to the Certificate and replaces the State Regulations page(s), if any, previously issued to the INSURED MEMBER.

Illinois

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Secretary

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President

## **ILLINOIS REGULATIONS**

The following applies to Illinois residents:

### **Complaint Notice**

If you have a complaint concerning your group insurance plan, you may write to New York Life or to the Illinois Department Of Insurance. In this regard, Section 143c of the Illinois Insurance Code requires notification of the following addresses:

The Office Of Corporate Responsibility  
New York Life Insurance Company  
51 Madison Avenue  
New York, New York 10010

Illinois Department Of Insurance  
Consumer Division  
320 West Washington Street  
Springfield, Illinois 62767

Illinois Department Of Insurance  
Consumer Division  
100 W. Randolph Street, Suite 15-100  
Chicago, Illinois 60601

Correspondence about your plan should include the Plan Number or Policy Number and the name of the employer or Policyholder to whom the plan has been issued.